Index

accreditation in healthcare libraries, 181–8
Adams, C.E. *see* Howson, N. and Adams, C.E.
Africa
  access to information for healthcare workers, 222–4
  see also specific countries
allied health professions, internet resources, 4.11–12
Amed database on OVID, 1.13
AMED-CD, 2.16
Anagnostelis, B., Innovations online, 56–8, 103–9, 164–70, 209–14
appraisal of medical literature, 231–4
Asia-Pacific Specials, Health and Law Librarians Conference (rpt) 1.18–19
ASSIST, 127

Bailey, P. *et al*, Information needs analysis to inform the development of a library and information service at the Marie Curie Centre…, 71–6
Bakker, S., To mediate or not: it depends on the medium, 41–5
Banwell, L. *see* Bailey, P. *et al*
Beck, P., 4.5
Bee Aware campaign, 2.12
Berczki, D. and Gesztelyi, G., A Hungarian example for handsearching specialized healthcare journals of small countries for controlled trials. Is it worth the trouble?, 144–7
Bertrand, I. and Certain, E., Access to reliable information for health workers in developing countries: information for all, starting at grass roots level in Africa, 222–4
bibliotherapy, 4.6–7
BIOME, 2.13, 4.12
Biotechnobase, 3.10
Bishop LeFanu Lecture, 3.2
Blissett Bookbinders website, 2.14
BNI, 2.16
Bobby, 2.11
Book reviews and notices
  Allen, B. *Developing information and library staff through work-based learning: 101 activities*, 178
  Bisnath, V. and Bolam, T. *Mental health care*, 1.14
  Clamp, C.G.L. and Gough, S. *Resources for nursing research: an annotated bibliography*, 176–7
  Community Care Network *Making the link: key contacts in public libraries*, 3.2, 3.4
  Hadfield-Law, L. *Effective presentations for healthcare professionals*, 177
  Health and Safety Executive *Working with VDUs*, 1.14
  Hinshaw, A.S., Feetham, S.L. and Shaver, J.L.F. *Handbook of clinical nursing research*, 176–7
  Kiley, R. *Medical information on the Internet: a guide for health professionals*, 116
  McKibbon, A. *PDQ – evidence-based principles and practice*, 236–7
  Morris, A., Jacobs, N. and Davies, E. (eds) *Document delivery beyond 2000. Proceedings of a conference…*, 115–16
  Sampson, F. *The healing word: a practical guide to poetry and personal development activities*, 2.14
  Snow, B. *Drug information: a guide to current resources* 2ed, 237–8
  Williamson, J. *Books for nurses, midwives, health visitors: a core collection*, 4.12
  Wood, M.S. *Health care resources on the internet: a guide for librarians and health care consumers*, 3.18
Booth, A., Research, 173–5, 231–4
Bourne, R., 4.5
Braille
  electronic organizer, 4.17
  free, 1.11
Briant, A., United Kingdom Serials Group 22nd Annual Conference (rpt) 1.17–18
Bristol Biomedical Image Archive, 2.14
British Museum website, 4.10
British Nursing Index, 2.16
Brittain, J.M. and Norris, A.C., Delivery of health informatics education and training, 117–28
Brown, S., 3.4
Burrington, G., 2.5

Cade, C., 1.4, 2.5
CAL, 11

Notes

(1) (rpt) = report of a conference, meeting etc.

(2) Page numbers 1.3, 4.6 etc. refer to *Health Libraries Group Newsletter*

Campbell, S., 1.4
Canada Foundation for Innovation, 189–93
Canadian National Site Licensing Project, 190–1
cancer care, information needs analysis to inform development of library and information service, 71–6
Capability Maturity Model, 92
carers, website for, 3.7
CASP, 231–2
catalogues, future of, 53–4
CD-ROM reviews and notices
Body Voyage, 1.14
Euro Biotech, 1.14
Euro Pharma, 1.14
Evidence-Based Medicine Reviews, 61, 2.15
Multilingual European AIDS and HIV-infection thesaurus, 1.14
Telling Tales, 4.17
Centre for Health Information Quality, 23, 34, 56, 3.7–8
Certain, E. *see* Bertrand, I. and Certain, E.
Charnock, D. and Shepperd, S., DISCERN and its role in the future of consumer health information, 56–8
CHI *see* consumer health information
CHIQ, 23, 34, 56, 3.7–8
Citizens' Charter, 110
clinical governance, 84, 155
clinical support librarian, 219–21
ClinPSYC, 1.13
Cobb, A., Database query? IFM Healthcare study day (rpt) 2.15–16
Cochrane/Health Libraries Group Prize, 2.3
Cochrane Library, 22, 24
update, 1.6–7, 2.10, 4.7–8
users' group, 4.7
Coelho, L., A small step to the future, 19–21
Community Care Network, 2.4, 3.2, 3.4
Community Channel (digital TV), 4.10
Compass (British Museum website), 4.10
computer-assisted learning, 11
consumer health information, 3–4
future developments, 26–31, 32–6
integration with clinical practice, 29
quality assessment, 56–8
quality control, 28
tailored, 28–9
users' perception of impact of information provided by service, 77–82
consumers, research based upon suggestions from, 23–4
continuing professional development, 4–5, 19–21
copyright, 4, 4.15
and visual impairment, 4.16
CPD, 4–5, 19–21
critical appraisal of medical literature, 231–4
Critical Appraisal Skills Programme, 231–2
culture and evidence-based patient choice, 24
Current literature, 1.19–25, 2.18–20, 3.18–25, 4.20

DAISY talking book standard, Microsoft support for, 4.10
Danfa project, 206
Dental Librarians Group annual meeting (rpt) 3.15–18
Department of Health, *Making a Difference*, 15
Department of Trade and Industry, ukishelp, 2.11
developing countries
access to information for healthcare workers, 37–40, 222–4
health workers access to and use of information, 194–202
improving the provision of traditional health knowledge, 203–8
ministries of education, 38–9
ministries of health, 38
publishers, 39
DfEE website, 4.10
digital technology, impact on consumer health information, 35
Dines, J., 4.5
Directory of Electronic Health Sciences Journals, 4.11
Disabled Living Centre, 1.11
DISCERN, 23, 34, 56–8
doctors-in-training, information needs, 129–35

E-access bulletin, 2.10–11
e-mail, consumer health information by, 27
EAHIL, 2.14–15
electronic journals, advancing access in Canada, 189–93
electronic newsletters, 113–14
Elsevier, web-based information services, 4.14
EMBASE.com, 1.13
Encyclopedia of Life Sciences via Internet, 1.13–14
EPIDAURE, 2.13
European Association of Health Information Librarians, 2.14–15
Evidence-based Medicine Reviews, 61, 2.15
evidence-based practice, 10–11, 22
format and design of supporting information, 63–70
ExtraMED database, 3.12–13

Farbey, R., Dental Librarians Group at Dentistry 2000 (rpt) 3.15–18
Farmer, J. and Williams, D., Effective rural health information services, 59–60
Ferguson, V. *see* Hernando, S. and Ferguson, V.
Forest Healthcare clinical support librarian, 219–21
Forrest, Margaret E.S., Editorial, 1.1, 2.1, 3.1, 4.1
Forrest, Maureen and Robb, M., The information needs of doctors-in-training: case study from the Cairns

Library, University of Oxford, 129–35
Frankish, R., 2.5
Fraser, V. *see* Toth, B. *et al*

Gateway to Health Informatics for Teaching, 124
general material designations survey, 4.17–18
General Medical Council, *Tomorrow's Doctors*, 7
General Practice Information Maturity Model, 91–6
general practitioners
information management and technology needs, 148–56
information needs and information seeking behaviour, 83–90
Ghana, improving the provision of traditional health knowledge, 203–8
GHIFT, 124
Giles, G., Report on accreditation learning sets in the West Midlands Region of the NHS, 181–8
Gillies, A., Information support for general practice in the new NHS, 91–6
Good Guide Award, 1.3, 2.3
GPIMM, 91–6
Grant, J., Medical libraries and publishing in the third millennium (rpt) 4.18–20
Grier, V., Health information for the millennium and beyond, 32–6
Grimes, N., 1.4
Groen, F., Canada's national initiative to advance access to electronic journals, 189–93

Hampshire County Council WAP service, 4.9
Harman, C., 4.5
Harrison's Principles of internal medicine available online, 2.13
Hatherley, R., 4.5
Health-CD, 2.15–16
Health Evidence Bulletins Wales, 63–70
Health Facts Consumer Health Information Service, users' perception of impact of information provided by, 77–82
health information
health workers access to and use of in rural Uganda, 194–202
qualitative research in user studies, 215–18
Health Information for Development project, 3.11–12
Health Information Forum, 40
Health Information Service, 33
Health Libraries Group, travelling scholarship, 2.3–4, 3.3, 4.4
Health Libraries Review, 179, 1.2, 2.2, 3.2, 4.2
Health Management Information Consortium, 2.16
Health Technology Assessment programme, 24
health visiting, core collection, 4.12
Healthbox, 32
Healthcare Computing 2000 (rpt) 3.13–15
healthcare informatics
course provision and content, 121–3
delivery of education and training, 117–28
distance learning, 124–6
higher education, 121
international collaboration, 124–6
nature of, 118–19
healthcare librarians
education, 17–18
role in NHS knowledge management, 136–43
role in teaching medical staff information management, 7–13
healthcare libraries
accreditation in, 181–8
centralized services, 44–5
effects of technology on, 51–5
electronic newsletters, 113–14
future of (rpt) 4.18–20
healthcare workers, access to information in developing countries, 37–40
Healthpoint, 27, 32
HelpBox, 23
Hernando, S. and Ferguson, V., Healthcare Computing 2000 (rpt) 3.13–15
Hewlett, J., Current literature, 1.19–25, 2.18–20, 3.18–25
HIF, 40
HIS, 33
HMIC, 2.16
Høie, T.A., Service – methods and management, 110–13
Hospital Records Database, 3.10
HotBraille, 1.11
Howson, N. and Adams, C.E., Always search this year's disc, 171–2
HTA programme, 24
Hungary, value of handsearching specialized healthcare journals, 144–7
Hutt, J., 2.5

ICT *see* information and communication technologies
IFLA, Section for Libraries Serving Disadvantaged Persons, 2.15
IFM Healthcare, 1.3, 2.4–5, 3.4, 4.2–3
e-mail discussion group, 3.4, 4.2–3
study day (rpt) 2.15–16
website, 4.3
ILT, 3
INASP-Health, 39–40
indexes, future of, 53–4
informatics, role of healthcare librarians in teaching medical staff, 7–13
information, access to for healthcare workers in develop-

ing countries, 37–40, 222–4
information and communication technologies, 3
in general practice, 84
Information for Health, 32, 33, 103–9, 123–4, 209
information infrastructure, 2–3
information management in primary care, 225–8
information needs assessment, general practitioners, 83–90
Information Policy Unit, NHS, 4.14
Innovations online, 56–8, 103–9, 164–70, 209–14
Institute for Learning and Teaching, 3
intellectual property rights, 4
International Congress on Medical Librarianship (8ICML), 179, 4.3
International Federation for Information and Documentation, Special Interest Group on Information Ethics, 3.5–6
International Network for the Availability of Scientific Publications, 39–40
Internet
home access, 26–7
technologies, 51–2

Joint Information Systems Committee (JISC), 4.12
Jones, R., Developments in consumer health informatics in the next decade, 26–31
Jooly's Joint, 1.12
journals
electronic, advancing access in Canada, 189–93
value of handsearching specialized healthcare journals of small countries, 144–7
Just ask website, 4.10

KALIPER project, 17
Keeling, C. and Lambert, S., Knowledge management in the NHS: positioning the healthcare librarian at the knowledge intersection, 136–43
Kinghorn, S. *see* Bailey, P. *et al*
Kirklees bibliotherapy project, 4.6–7
Kirkwood, M., 1.2
knowledge generation, 22–5
knowledge management
conference on principles and practice (rpt) 1.15–17
definition and origins, 137
role of healthcare librarian in NHS, 136–43

Lacey Bryant, S., 2.5
The information needs and information seeking behaviour of family doctors, a selective literature review, 83–90
Lambert, S. *see* Keeling, C. and Lambert, S.
Lancaster, J., Planning the future by the present: a personal view, 2–6
Learning to Manage Health Information, 124
legal advice website, 4.10
LfN News, 1.3–4, 2.5, 4.3, 4.5
librarians as teachers, 3
Libraries for Nursing, 1.3–4, 2.5, 4.3, 4.5
literature searches
indexing backlogs, 171–2
training by interactive CD-ROM, 229–30
value of handsearching specialized healthcare journals of small countries, 144–7

McFarlane, H. *see* Bailey, P. *et al*
McSeán, T., 4.5
mail lists, 1.12
Mailbase, 1.12
Making Connections Unit, 4.10–11
March, H., 4.5
Marie Curie Centre (Newcastle), information needs analysis to inform development of library and information service, 71–6
Marshall, J.G., Building health sciences library education in the 21st century, 17–18
Medic8.com, 1.12
medical informatics, 119
medical literature, critical appraisal, 231–4
medical records, smart cards, 4.14–15
Medicard, 4.14–15
Microsoft, support for DAISY talking book standard, 4.10
midwifery
core collection, 4.12
internet resources, 4.11–12
ministries of education in developing countries, 38–9
ministries of health in developing countries, 38
Moore, R., 1.4
Muir Gray, J.A. *see* Toth, B. *et al*
Multilingual European AIDS and HIV-infection thesaurus, 1.14
multiple sclerosis, 1.12
Murphy, J., The role of health science librarians in preparing tomorrow's doctors to manage information, 7–13
Musoke, M.G.N., Information and its value to health workers in rural Uganda: a quality perspective, 194–202

National Electronic Library for Health, 3, 14, 46–50, 56, 209–14
scoping study, 1.14
National Health Learning Materials Programme (Ghana), 38
National Institute for Clinical Excellence, 34
National Library for the Blind

ERICA award, 1.15
Research bulletin, 4.9–10
NeLH *see* National Electronic Library for Health
newsletters, electronic, 113–14
NHS
Information Policy Unit, 4.14
web portal, 3.7
NHS Centre for Reviews and Dissemination, changes to databases, 1.4–6
NHS Direct, 26, 32, 33, 34, 35, 56, 111, 2.12, 4.15–16
NHS Direct Online, 56, 2.12
NHS Training Authority, Information Management and Technology Education and Training Strategy, 117–18
NHSnet, 152, 155
NICE, 34
NLB *see* National Library for the Blind
NMAHP, 4.11–12
Norris, A.C. *see* Brittain, J.M. and Norris, A.C.
Nottinghamshire County Library website, 2.11
nursing
core collection, 4.12
future information needs, 14–16
internet resources, 4.11–12
research, 176–7
Nursing Interest Subgroup, 157–63

Obituaries
David W.C. Stewart, 239–40
Anne Stodulski, 2.7
O'Brien, C., Creating books for the National electronic Library for Health: expected barriers and useful lessons, 209–14
Obst, O., The medical library as *postillion d'information*: an electronic newsletter for customers, 113–14
O'Connor, P., The Eighth Asia-Pacific Specials, Health and Law Librarians Conference (rpt) 1.18–19
Oliver, S., Revolutionizing how we generate new knowledge: a challenge for librarians, health professionals, service users and researchers, 22–5
Open Electronic Book Forum, 1.11
OVID
Amed database, 1.13
Books@OVID, 2.12–13
OVID Full Text, 2.15
OVID On Call, 1.12–13

Pakenham-Walsh, N., Access to reliable information for healthcare workers in developing countries: an international perspective, 37–40
palliative care, information needs analysis to inform development of library and information service, 71–6
Palmer, J., Editorial, 1, 179
Partnerships in Health Information, 1.10–11, 3.6–7
patient choice, evidence-based, 22–3, 24
patient records
electronic, 151–2
patient-held, 28
Plaice, C., 4.5
Information for Health: the opportunity to consolidate partnership working between librarians and other health informatics professionals, 103–9
Planetree Health Resource Center, 32
poetry and personal development, 2.14
Pope, A. and Whittlestone, R., 'Clearly Evident': a CD-ROM to teach junior doctors information skills, 229–31
primary care
information management, 225–8
information support for, 91–6
local information for, 164–70
web-based postgraduate education, 1.7–8
Project 2000, 14
ProQuest Medical Library, 1.13
PsycPORT, 3.10–11
public access touchscreen kiosks, 27–8
public libraries as sources of consumer health information, 27–8, 32
Publishers Association, Medical Publishers Executive, 2.7–8
publishing, 42–3
in developing countries, 39
electronic, 52–3, 3.7
future of (rpt) 4.18–20
and misuse of power, 4

Race and Disability, 1.15
Rampersad, A., 3.4
Rashbass, J., Will technology kill the healthcare library?, 51–5
RCEVH website, 3.7
research, 59–60, 173–5, 232–5
librarians as intermediaries, 41–2
nursing, 176–7
principles for a successful proposal, 173–5
underpinning practice, 4
Research Centre for the Education of the Visually Handicapped website, 3.7
Research in the Workplace Award, 173, 1.2
Resource Discovery Network, 3, 4.12
Reveal database, 4.16–17
RNIB
on-line catalogue, 2.10
website accessibility initiative, 2.11–12
Robb, M. *see* Forrest, Maureen and Robb, M.
Rooney, I. and Hornby, S., From troglodytes to information managers: information management and technol-

ogy needs to achieve the primary care NHS modernization agenda – the views of three GPs, 148–56
Roscoe, T., Primary care information management: 5 years of progress 1995-2000. A personal view, 225–8
Rousseau, N., Local information for primary care: the St Albans WAX Project (STAPCIS), 164–70
Royal Surrey County Hospital, videoconferencing, 3.10
rural health information services, 59–60
Ryder, J., 3.4–5

St Albans Primary Care Information Service, 164–70
Scottish Sensory Centre, resource library and on-line catalogue, 4.10
secondary publications, 42
service, methods and management, 110–13
Seychelles, medical information provision, 97–102
Shepperd, S. *see* Charnock, D. and Shepperd, S.
Sierra Leone, liaison partnership with UWCML, 1.10–11
smart cards, medical records, 4.14–15
STAPCIS, 164–70
StartHere, 1.8–10
STAT!Ref, 2.13
Stewart, David W.C., obituary, 238–9
Stodulski, Anne, obituary, 2.7
Stokes, P.J., Medical information provision in Seychelles: development, current state and future focus, 97–102
Stroud, M., 1.4
Subject index to literature on electronic sources of information, 3.7
Sue Hill Recruitment, 4.18
Sundin, O., Qualitative research in health information user studies: a methodological comment, 215–18
Sweetland, J., Users' perceptions of the impact of information provided by a consumer health information service: an in-depth study of six users, 77–82

talking books, Microsoft support for DAISY standard, 4.10
telemedicine, 4.15
telephone health information services, 26
Telling Tales project, 4.17
Tighe, J., 4.5
time constraints, 5
Toth, B. *et al*, National electronic Library for Health: progress and prospects, 46–50
traditional health knowledge, improving the provision of for rural Ghana, 203–8
Trinder, V., 2.5

Uganda, health workers access to and use of information, 194–202
UKCC, *Fitness for Practice*, 14
United Kingdom Serials Group 22nd Annual Conference (rpt) 1.17–18
user needs assessment to inform development of palliative care/cancer care library and information service, 71–6
user studies, health information, 215–18

Video reviews and notices
Hard choices, 1.14–15
Websites that work, 2.11–12
videoconferencing, 3.10
videoword videos, 1.15
Virtual Classroom, The, 124
visual display units, safety aspects, 1.14
visual impairment
and access to library materials, 2.12
and access to published information, 4.8–9
Braille electronic organizer, 4.17
and copyright, 4.16
free Braille, 1.11
manual of best practice for library services, 4.8
Reveal database, 4.16–17
RNIB catalogue on-line, 2.10
value and impact study of services, 4.9
website accessibility initiative, 2.11–12
VIVOS project, 3.11

Wakeham, M., The Nursing Interest Subgroup: beginning the organization of nursing librarians, 157–63
Walton, G. *see* Bailey, P. *et al*
WAP service, Hampshire County Council, 4.9
Ward, R. *see* Toth, B. *et al*
Watson, J.A. and Weist, A., The Forest Healthcare Clinical Support Librarian: 6 months on, 219–21
WAX, 164–70, 209–14
Web Accessibility Initiative, 2.11–12
website audit, 2.11
Weightman, A.L. and Mann, M.K., Evidence in seconds? Format and design considerations in the provision of reliable information to support evidence-based practice, 63–70
Weist, A. *see* Watson, J.A. and Weist, A.
West Midlands Region, accreditation in health service libraries, 181–8
Whittlestone, R. *see* Pope, A. and Whittlestone, R.
Williams, D. *see* Farmer, J. and Williams, D.
Wilson, A., 1.2
Wired for books, 3.7
Working Together with Information, 124
Wyatt, J., Advances in clinical knowledge management 2 (rpt) 1.15–17

Yeboah, T., Improving the provision of traditional health knowledge for rural communities in Ghana, 203–8
Yeoh, J., Nursing information needs: what next?, 14–16